

## IDM Farm Manager Uninstall

\*\*\* Please be careful and use caution when doing this procedure. These instructions will completely remove the program AND all of your database from your computer. If you have data that needs to be saved you need to backup or export this data BEFORE you proceed. If you are unsure of what these instructions are describing please consult an experienced computer user before continuing.

When uninstalling IDM Farm Manager you may need to manually delete some files to completely remove the program. First you should run the “Uninstall” utility either from the IDM Farm Manager program group on your “Windows, Start” menu or from the “Add or Remove Programs” from your Windows Control Panel. After you have run this utility you may need to manually delete the following files before you can re-install the program.

1. Delete the “ols” folder from your C:\ drive. There are many ways to do this, the easiest is to open “My Computer”, double click on the C:\ drive icon and then right click on the ols folder and then click “Delete” and then click Yes. This removes any remaining program files.
2. There are 2 other possible “System” files that may need to be deleted. To find the files click on your Windows Start menu and then click “Search” or “Find” Files or Folders. Type in the following: olag\*.ini and then click search. You should find either or both of these files in your c:\windows or c:\winnt folder: **olagent.ini** and/or **olagnt32.ini** You can then right click on each of these files and click delete.

You should now “Restart” your computer. The IDM Farm Manager program is now completely removed and you will be able to re-install the program if needed.

### APP Interface Uninstall:

If you need to uninstall the APP interface or if you installed the APP Interface and you are removing the IDM Farm Manager program you should remove the APP Interface first. You can remove it using the Uninstall utility from the IDM Farm Manager program group or Windows Control Panel “Add or Remove Programs. After running this utility you may need to delete the following file(s) manually.

1. There are 2 possible “System” files that may need to be deleted. To find the files click on your Windows Start menu and then click “Search” or “Find” Files or Folders. Type in the following: agnt\*.dll and then click search. You should find either or both of these files in your c:\ols folder: **agntAdCn.dll** and/or **agntDtCn.dll** You can then right click on each of these files and click delete.

You should now “Restart” your computer. The APP Interface program is now completely removed and you will be able to re-install the program if needed.